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### Improving Resource Effectiveness

**Budgetary Resource Risk Management Unliquidated Obligations (ULOs) - Recovery and Prevention** 

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#### **Christina Canavan**

### Senior Manager in the Federal Advisory practice Deloitte & Touche LLP

- 13 years of experience specializing in the design and execution of data management and analysis techniques in support of system implementations, financial remediation procedures, risk identification, inventory valuations, and audit support services.
- Leads the planning and design of data analysis, data profiling, and statistical sampling and estimation techniques at Federal agencies.
- Holds a Bachelor of Science in Management Information Systems and Decision Sciences from Miami University; Certified Information Systems Auditor, Project Management Professional, and Certified Defense Financial Manager



#### **Jason Collins**

### Senior Manager in the Federal Advisory practice Deloitte & Touche LLP

- Retired from the United States Coast Guard after 20 years and has extensive experience in appropriation level budget management, reimbursable funding, supplemental appropriation development/defense and financial audit remediation planning and execution as a Financial Officer.
- Served as Chief of the Coast Guard's Budget Execution Division, responsible for the execution of \$8B in appropriated and reimbursable funding. Also served as the Chief of the Coast Guard's Audit Remediation Division, leading more than 75 active duty, civilian, reserve and contractor staff to meet the Commandant's goal of being the first military service to receive an audit opinion on their financial statements
- Bachelors Degree from the United States Coast Guard Academy and MBA from the CITADEL; Certified Public Accountant in Washington State and Virginia. Certified Government Financial Manager.



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#### **Obligation Life Cycle**

Funds are provided to agencies via **Appropriation Legislation**. Appropriations provide **budget authority** which **allows organizations to enter into obligations** to purchase items such as goods or services (within the constraints of the appropriation language).

#### Active Phase of the **Expired Phase of the Funds Cancellation Appropriation Appropriation** Length of the active phase of the The expired phase of the appropriation is determined by appropriation lasts for five years appropriation language. after the active phase. Funds are available for new • Funds are only available at this **Funds Returned to obligations** during this phase of time for certain permitted the appropriation. adjustments of existing Treasury = Lost obligations and for the This is the phase of the **Opportunities for** disbursement of obligations appropriation where Deloitte made during the active phase of **Our Clients** can help agencies identify the appropriation. improper Unliquidated **Obligations (ULOs) for** At the end of this phase, ULOs deobligation and reuse. are deobligated and these funds are returned to Treasury.

#### **Agency Pain Points**

Many federal agencies are **experiencing significant stress and increased oversight** as a result of improper management of ULO balances. The **management of improper ULO balances and contracts have been a consistent topic** in IG reports, reports to Congress, GAO reports, and Management's Discussions in agency financial reports.

"the Department [DOC] needs stronger internal controls, policies, and procedures to ensure that bureau obligations are adequately monitored and deobligated when appropriate. Weaknesses include obligation balances that could not verify, accounting records not accurately reflecting Department obligations, bureaus unaware of the status of the obligation balances, and bureaus improperly liquidating contract obligations."

- Dept. of Commerce (DoC), OIG Report No. OIG-13-026-A, June 2013

"DOT had potential misstatements in undelivered orders as of September 30, 2013 of approximately \$407 million and \$111 million for grant and non-grant related undelivered orders, respectively."

-Dept. of Transportation (DoT), OIG Report No. QC-2014-015,
December 2013

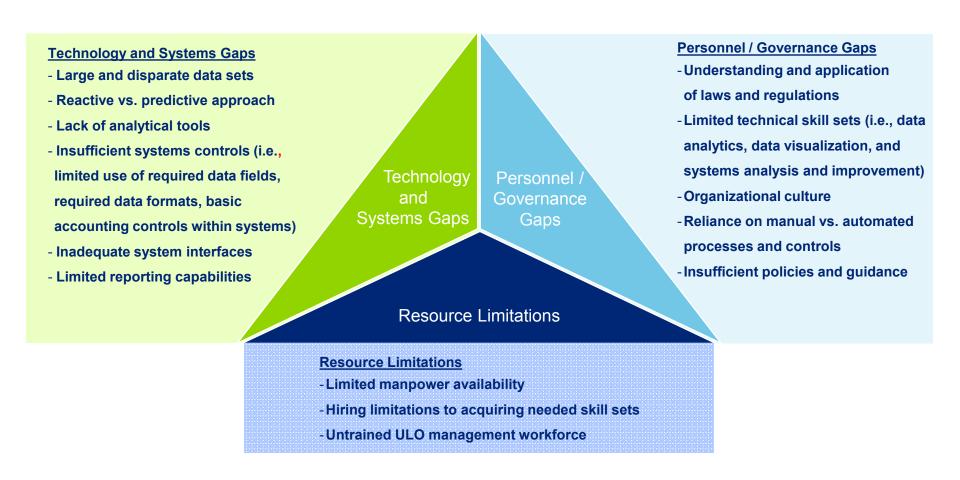
"Even the relatively small sample the audit reviewed had unliquidated balances totaling nearly \$4.5 million that needed to be deobligated"

-OIG, U.S. Agency for International Development (USAID), Audit Report No. 9-000-12-001-P, January 2012



#### **Challenges in Execution**

Federal agencies struggle with a number of factors that contribute to improper ULO balances. Most organizations have the capability to address some aspects of the management of improper ULOs, but require assistance to bridge remaining capability gaps.



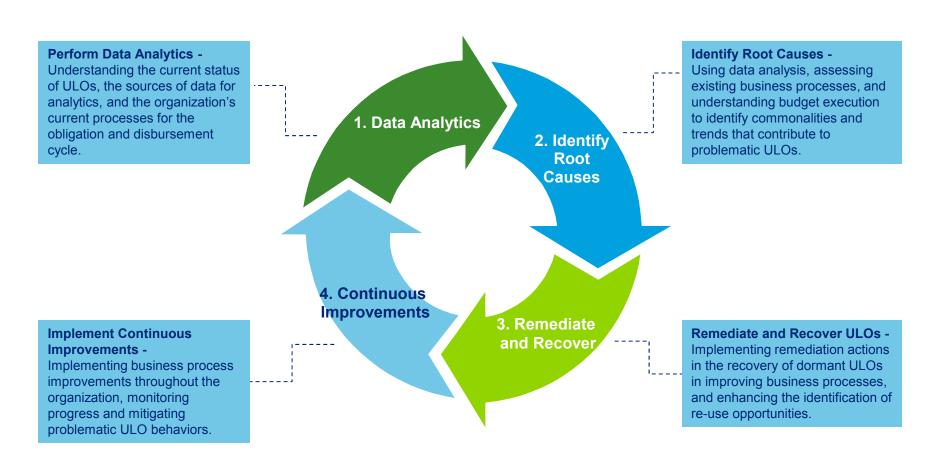
#### **Improving Management of ULOs**

Currently, many federal agencies address **ULOs** by relying on **manual processes** that are **manpower intensive** and **reactive** in nature. As a result, these federal agencies returned almost **\$35B** to **Treasury** in FY13. Utilizing an **integrated risk and data analytics** solution, federal agencies can efficiently **target and de-obligate funds** for **re-use within the unexpired phase** of the appropriation.



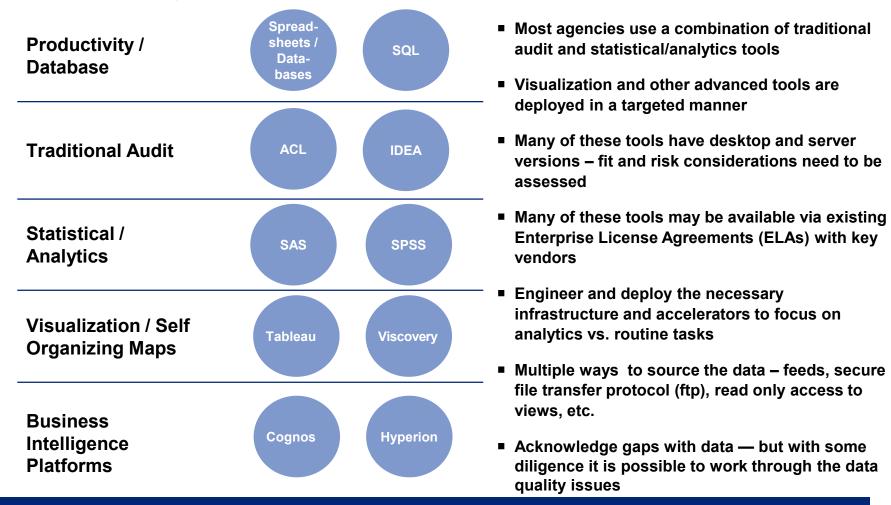
#### **Improving Management of ULOs**

A continuous, four-step process will leverage data analytics and visualization techniques to acutely identify ULO trends for remediation and monitoring.



#### **Potential Tools and Technology**

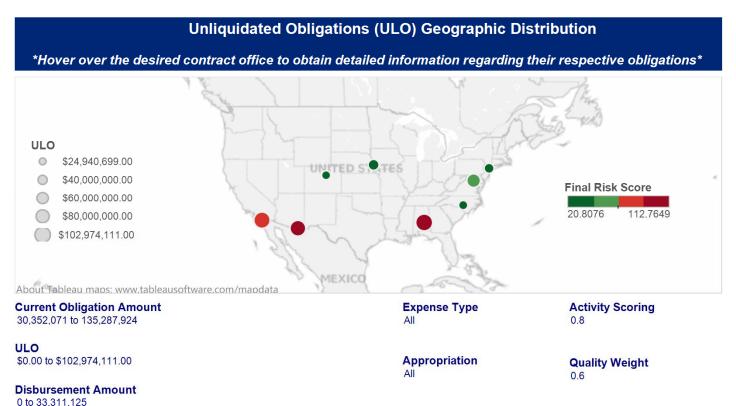
Representative analytical tools are outlined below for ULO data analysis— deciding which tool is right for the situation is key. *Note: tools noted are illustrative and not inclusive of all available solutions* 



Tools infrastructure that accelerates the use of analytics needs to be implemented across the agency

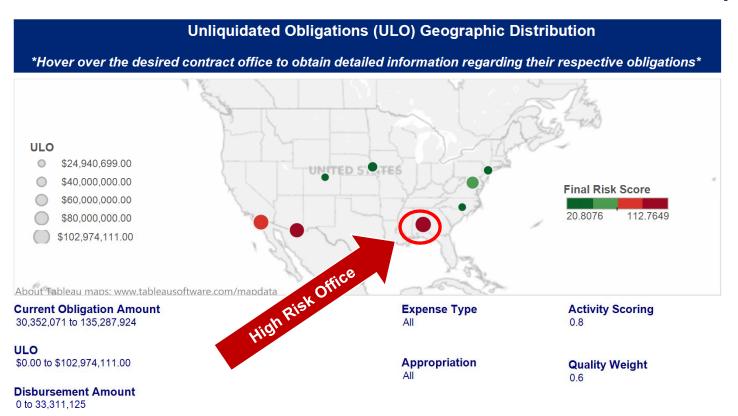
# Analytics in Action: Case Study and Visualization

# **Analytics in Action ULO Tableau Visualization Tool**



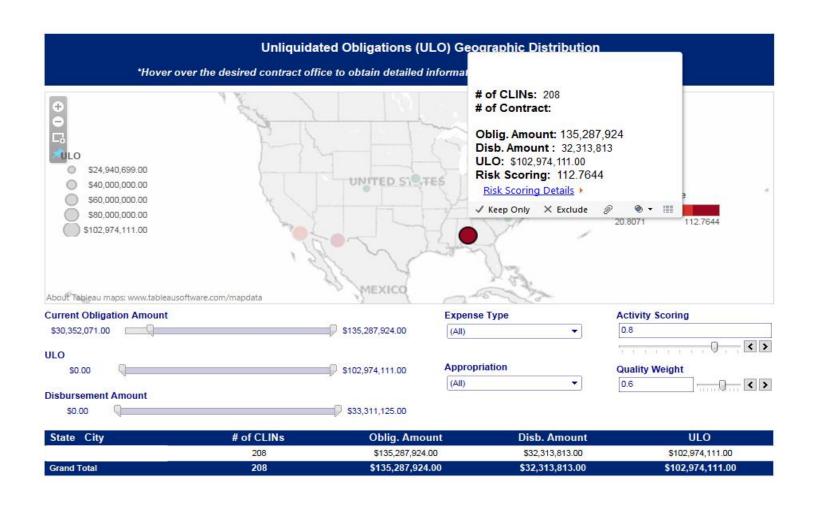
Sta City	# of CLINs	Oblig. Amount	Disb. Amount	ULO
Sort by City/State	208	\$135,287,924.00	\$32,313,813.00	\$102,974,111.00
	176	\$114,421,778.00	\$26,163,439.00	\$88,258,339.00
	166	\$128,116,408.00	\$33,311,125.00	\$94,805,283.00
	100	\$77,835,963.00	\$14,341,264.00	\$63,494,699.00
	85	\$44,465,533.00	\$12,675,395.00	\$31,790,138.00
	61	\$31,877,596.00	\$6,936,897.00	\$24,940,699.00
	53	\$40,524,299.00	\$9,316,973.00	\$31,207,326.00
	38	\$30,352,071.00	\$4,104,725.00	\$26,247,346.00
	62	\$52,750,955.00	\$13,810,508.00	\$38,940,447.00
Grand Total	949	\$655,632,527.00	\$152,974,139.00	\$502,658,388.00

#### **ULO Tableau Visualization Tool**

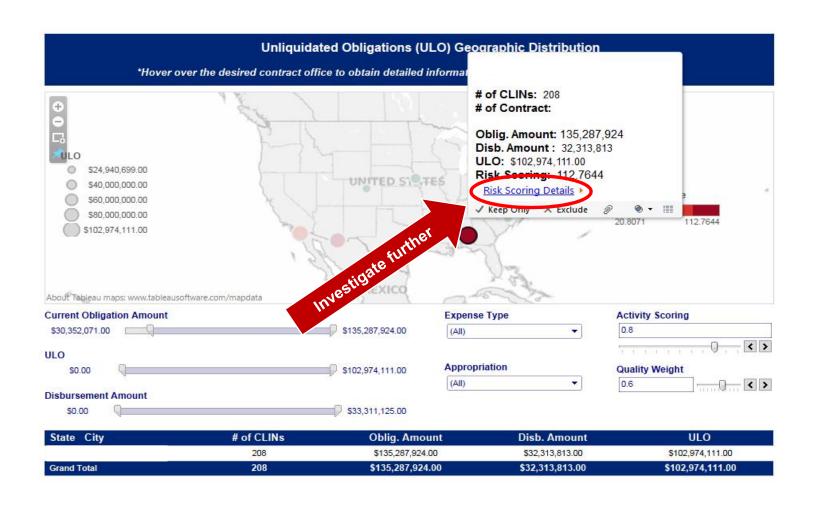


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### Q & A session

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